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UNIVERSITY OF MIAMI

A META-ANALYSIS OF THE EFFECT OF THERAPIST EXPERIENCE ON OUTCOME FOR CLIENTS WITH INTERNALIZING DISORDERS

By

Lucia M. Walsh

A THESIS

Submitted to the Faculty of the University of Miami in partial fulfillment of the requirements for the degree of Master of Science

Coral Gables, Florida

August 2017



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UNIVERSITY OF MIAMI

A thesis submitted in partial fulfillment of the requirements for the degree of Master of Science

A META-ANALYSIS OF THE EFFECT OF THERAPIST EXPERIENCE ON OUTCOME FOR CLIENTS WITH INTERNALIZING DISORDERS

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<u>A Meta-Analysis of the Effect of Therapist</u> Experience on Outcome for Clients with Internalizing Disorders.

Abstract of a thesis at the University of Miami.

Thesis supervised by Professor Amanda Jensen-Doss. No. of pages in text. (82)

Despite having the most prevalent group of psychiatric disorders, many people with internalizing disorders do not receive treatment. One factor related to lack of treatment is a shortage of qualified mental health therapists. Task shifting may be one solution to this shortage, but has been relatively unused due to the idea that less experienced therapists may not be able to attain commiserate client outcomes as more experienced therapists. However, a relationship between therapist experience and client internalizing outcomes has never been found, a critical first step in determining if task shifting is a viable option to getting millions of people in the United States treatment. Through the meta-analysis of 16 articles representing 31 distinct studies, this study provides an updated and more thorough understanding of the relationship between therapist experience and outcomes was found, the clinical significance of this finding is limited. Further investigation of task-shifting as a potential solution to provider shortages is recommended, as well as a call for renewed research in this area using longitudinal within-therapist designs.



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CHAPTER ONE

INTRODUCTION

One area of psychopathology that has received a great deal of attention is internalizing disorders, or those psychological disorders characterized by anxiety, fear, shyness, low self-esteem, sadness, and/or depression (Ollendick & King, 1994). Internalizing disorders are the most common group of mental illnesses in the United States (Anxiety and Depression Association of America, 2014), and are highly comorbid with one another (Kaufman & Charney, 2000; Kessler et al., 2003; Wittchen, Kessler, Pfister, Höfler, & Lieb, 2000). Internalizing disorders can lead to decreased educational attainment and social functioning, and increased substance use and suicide attempts, especially when comorbid (Boden, Fergusson, & Horwood, 2007; Thornicroft & Sartorius, 1993; Van Ameringen, Mancini, & Farvolden, 2003). Poor outcomes are much more likely to occur if no treatment is received. Unfortunately, many people suffering from these disorders never receive treatment (Kessler et al., 2005; Merikangas et al., 2010), and most never receive care consistent with evidence-based practice (EBP), or clinical practice that is informed by evidence about interventions, clinical expertise, and patient needs, values, and preferences (Kazdin, 2008; Young, Klap, Sherbourne, & Wells, 2001). To increase to use of appropriate treatments for people with internalizing disorders, EBP implementation movements have gained speed over the past 20 years by providing training, ongoing consultation, and organizational and system support to communities across the country (Beidas et al., 2013; D'Angelo, Pullmann, & Lyon, 2017; Stirman et al., 2017).



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Although these efforts are important to ensure that clients are getting *appropriate* treatment, there is still the issue that many clients with internalizing disorders do not receive any treatment at all. Many factors are associated with limited receipt of services for clients with internalizing disorders, including low identification of people with internalizing disorders (Chavira, Stein, Bailey, & Stein, 2004), living in areas with low number of therapists available (Kessler et al., 2005), and lack of insurance (Young et al., 2001). Limited therapists providing treatment is not unique to clients with internalizing disorders. Our public mental health system is facing a shortage of therapists across client presenting problems, with 96.5 million Americans living in areas considered "mental health care provider shortage areas" (American Psychological Association, 2008; Kaiser Family Foundation, 2014). Additionally, with the advent of the Affordable Care Act and other nation-wide policies, increasing numbers of people are becoming qualified for publicly funded mental health care, likely leading to increased demand for mental health services (Golden & Vail, 2014).

One potential reason for the shortage is the long training period for qualified mental health therapists, due to a basic assumption in the mental health field that the more experience and training a therapist has, the better their client's outcomes will be, especially working with populations they are considered "expert" in. However, in the case of clients with internalizing disorders, the relationship between increased experience and increased client outcomes has never been definitively proven. Over the past 60 years, hundreds of studies have examined the relationship between therapist experience and outcome across diagnostic groups (e.g., symptom improvement, therapeutic alliance, client satisfaction, client dropout), and results have been equivocal (e.g., Franklin,



Abramowitz, Furr, Kalsy, & Riggs, 2003). Furthering our understanding of this relationship using updated methodology, such as meta-analysis, would allow us to determine whether task-shifting, or redistributing treatment tasks from professionally trained workers to those with less training and fewer qualifications (Fulton et al., 2011; Gopalan, 2016), is an appropriate method to address the mental health workforce shortage.

Before examining whether a relationship between experience and outcomes exists, we need a better understanding of why equivocal findings exist. A contributor to confusion in the literature is the diversity of ways experience has been defined. Therapist experience has been operationalized with comparisons between "professional" (those that had attained some level of specialized training in mental health) versus "paraprofessional" groups (those who had no formalizing training in mental health past a bachelor's degree); different degree types; status in training program, and years, months, or even days practicing therapy (Bright, Baker, & Neimeyer, 1999; Budge et al., 2013; Propst, Paris, & Rosberger, 1994). Inconsistencies like these make it hard to get a clear picture of which therapists attain better client outcomes.

Beyond definitional discrepancies, researchers have argued that definitions of therapist experience miss the mark in terms of actually measuring concrete and meaningful clinical experience across therapist groups (Beutler, 1997). These arguments focus on definitions of experience being too broad and the length of time it takes to become proficient depending on the task of interest. To illustrate these arguments, a comparison to training in the medical field is helpful. First, if attempting to decide how much experience a brain surgeon had, we mostly likely would not be interested in the



number of urological surgeries she had performed, because the skills needed in that type of surgery are not representative of the skills needed to be a proficient brain surgeon. Second, it is likely that it takes less experience to be proficient at stitching a wound closed than at completing a heart transplant. Bringing these arguments to therapist experience, researchers have argued it would be better to define experience more specifically (e.g., types of client problems treated, number of times using a specific therapy protocol), and to examine whether it varies as a function of client (e.g., motivation to change, gender, age) or therapist (e.g., level of empathy, flexibility) factors (Beutler, 1997).

Thankfully, there is a growing body of literature with researchers who are studying therapist experience in specific populations (Blatt, Sanislow III, Zuroff, & Pilkonis, 1996) and/or using fine-grained indices of therapist experiences (Huppert et al., 2001; Podell et al., 2013). With the influx of these new studies, it may be an appropriate time to reexamine the issue of whether therapist experience matters to client outcomes while heeding Beutler's advice to examine this in a more specific client population, clients with internalizing disorders.

One way to examine the question of whether therapist experience is related to internalizing client outcomes is meta-analysis. Meta-analysis is the analysis of quantitative effect sizes drawn from multiple studies, and often includes examinations of moderators of effect size (Uman, 2011). Meta-analyses are thought to be more transparent, more replicable, reduce some of the inherent subjectivity, and deliver a more interpretable message than review papers and individual studies alone (Lipsey & Wilson, 2001). Several large scale meta-analyses have examined whether therapist experience has



a significant effect on client outcome (Berman & Norton, 1985; Durlak, 1979; Stein & Lambert, 1995; Weisz, Weiss, Alicke, & Klotz, 1987; Weisz, Weiss, Han, Granger, & Morton, 1995). Examination of this question has included analyses focused on comparisons across studies, where outcomes from studies utilizing more experienced therapists are compared to outcomes from studies with less experienced therapists (i.e., "between studies meta-analyses"), and analyses focused on pooling results of analyses conducted within studies, where therapist experience level is examined as a predictor of outcomes within a single sample (i.e., "within studies meta-analyses"). Relevant findings from both types of meta-analyses are reviewed below to identify potentially useful outcomes and moderators to examine within this relationship, and provide additional justification for our focus on internalizing populations.

Past meta-analyses have found a modest positive relationship between therapist experience and client outcomes when examining certain types of outcomes, treating certain populations, and specific study characteristics (Stein & Lambert, 1995; Weisz et al., 1987; Weisz et al., 1995). In terms of outcome characteristics. the relationship between therapist experience and client outcomes was stronger when outcomes were based on client satisfaction with treatment and change on psychological test measures, as well as rated by independent evaluators (Stein & Lambert, 1995). Differences in the relationship between therapist experience and client outcome were also found between clients with internalizing and externalizing disorders (Weisz et al., 1987; Weisz et al., 1995), where youth with internalizing disorders achieved better reduction in symptoms when treated by professional therapists, while paraprofessionals attained better or commiserate outcomes in youth with externalizing disorders than graduate-level or



professional therapists. Finally, studies with more clients tended to find more positive effects between experience and outcome than smaller studies (Stein & Lambert, 1995).

Although meta-analyses focused on broad client populations are helpful for identifying potentially relevant variables, meta-analyses focused on solely internalizing client populations are also important to understand the relationship between therapist experience and client outcomes. Unfortunately, only two meta-analyses on the effect of therapist experience on outcomes specifically in clients with depressive disorders have been completed, both using between study meta-analysis (Johnsen & Friborg, 2015; Michael, Huelsman, & Crowley, 2005). Michael et al. (2005) investigated this question in treatment studies for youth depression. They found that professional therapists did not produce significantly higher effect sizes than graduate students, with both types of therapists producing large treatment effects. This finding was inconsistent with Weisz et al. (1987) and Weisz et al. (1995) findings, perhaps due to the broad definition of internalizing disorders in the former meta-analysis. In secondary analyses of a metaanalysis of CBT for depression, Johnsen and Friborg (2015) compared psychologists and graduate student trainees' effectiveness treating adults with depression. They found that professional psychologists achieved significantly better outcomes than graduate students (Johnsen & Friborg, 2015).

The Michael et al. (2005) and Johnsen and Friborg (2015) meta-analyses provided differing evidence regarding the effect of therapist experience on depressed client outcomes, potentially because of the different client age groups examined in each study. In addition, these meta-analyses were both conducted using data from large-scale randomized control trials (RCTs). Thus, many of the graduate students in these studies



were rigorously trained using manualized treatments, potentially obscuring differences that may have been found in less trained and supervised student or paraprofessional populations. These studies did not compare differing therapist groups within the same study. This is problematic as all therapists in each study had to be assigned to one experience level based on the majority experience level of the therapist group, potentially ignoring important and interesting heterogeneity within the experience levels of study therapists. In addition, comparing relatively inexperienced therapists from one study to experienced therapists in another study ignores a variety of potential confounding differences between the two studies, such as differences associated with treatment site like general severity of client populations or quality of supervision provided. Therapist experience might also have a differential effect on client outcomes depending on internalizing diagnoses (i.e., anxiety only, depression only, comorbid anxiety and depression). To our knowledge, there have been no meta-analyses focused on anxious populations alone, any comparing the effect of therapist experience across different internalizing diagnoses, and no within-study meta-analysis specifically in this population.

Elucidating this relationship has real world implications for the millions of people with internalizing disorders in the United States. If experience does matter for internalizing client outcome, we may need to wait to train novice therapists in an internalizing EBP until they have gained more general experience, or provide increased supervision of and consultation with novice therapists when they are working internalizing clients. If experience does not affect outcomes for clients with internalizing disorders, this may give hope to those implementing EBPs that the training of lay



therapists can lead to effective outcomes (Gopalan, 2016; Murray et al., 2015) and potentially fill the demand for mental health care therapists in the United States.

With this gap in the literature and the relevance of therapist experience for implementation efforts, a meta-analysis of the literature is merited. This study aims to better understand the relationship between therapist experience and outcomes for internalizing clients. To do this, we have four overarching aims.

Aim 1 examined the overall effect of therapist experience on internalizing client outcomes using one aggregated outcome for each study, as we expected many of our studies would use multiple outcome measures. Aggregating measures by averaging across all effects in a study removes dependency between measures, and allows for easier interpretation of findings. From past research, we hypothesized that there will be a small, but significant relationship between therapist experience and internalizing client outcomes, where therapists with more experience will attain better outcomes.

Testing Beutler's (1997) hypothesis that different definitions of therapist experience may show different relationships to client outcomes, aim 2 was to conduct several sub-group meta-analyses estimating the effect of therapist experience on client outcome using different definitions of therapist experience. Consistent with Beutler (1997), we hypothesized that studies using more fine-grained definitions of therapist experience (e.g., total number of client hours, number of times using a specific manual) would find more positive relationships between therapist experience and internalizing client outcome. We hypothesized that studies with broader definitions of therapist experience (e.g., years of experience, degree attained) would find negative or null relationships between therapist experience and internalizing client outcome.



Due to findings from past meta-analyses suggesting certain characteristics of outcome measures may be related to a differential relationship between therapist experience and internalizing client outcomes (Stein & Lambert, 1995), aim 3 focused on conducting several sub-group meta-analyses on different outcome measure characteristics. This included sub-group meta-analyses exploring different measure domains (e.g., anxiety symptoms, functioning), rater of outcomes (e.g., self-rated, independent-evaluator rated), and types of measures (e.g., rating scales, semi-structured interviews). First, we hypothesized that the relationship between therapist experience and client outcome would differ by the rater of client symptom change. When outcomes were rated by objective raters (e.g., independent evaluators), we expected to find a more positive relationship between therapist experience and outcome (Stein & Lambert, 1995). In contrast, we expected the relationship between experience and outcome would be equivalent when client outcomes were rated by therapists and clients (Stein & Lambert, 1995). In terms of outcome domain (e.g., internalizing) and measure type (e.g., rating scale, semi-structured interview), limited research has focused on these outcome measure characteristics, thus no a priori hypotheses were made.

Aim 4 was to examine many of the significant moderators found in between study meta-analyses (e.g., Weisz et al., 1995) and within study meta-analyses (e.g., Stein & Lambert, 1995), as well as potentially important study-design factors (e.g., randomization of clients to therapist, treatment type). Moderators were examined for both the aggregated effect sizes from Aim 1 and the sub-group meta analyses from Aims 2 and 3. Within aim 4, there were several distinct research questions. First, did any client-level factors moderate the relationship between therapist experience and client outcomes? We



hypothesized that client comorbidity (i.e., whether clients with comorbid disorders allowed in the study) would moderate the relationship between therapist experience and client outcomes, with experienced therapists achieving better outcomes with these more complex clients, but no differences based on therapist experience in samples without comorbidities. In terms of client age, we hypothesized that more experienced therapists would achieve better outcomes with adolescents than inexperienced therapists (Weisz et al., 1995), but that outcomes for children would be equivalent across therapist groups (Michael et al., 2005; Weisz et al., 1995). There has been limited work examining if experience matters to adult client outcomes (Johnsen & Friborg, 2015), thus we had no a priori hypothesis regarding this population. For client diagnoses, we hypothesized that equivalent outcomes would be attained across therapist groups when treating anxiety disorders, as the construct of anxiety disorders as a whole contains many easily treated disorders like specific phobias (Weisz et al., 1995). For depressive disorders, we hypothesized better client outcomes would be attained by more experienced therapists, as depressive disorders contain more complex disorders than the anxiety disorder cluster (Johnsen & Friborg, 2015; Weisz et al., 1995)

Next, did any treatment characteristics moderate the relationship between therapist experience and client outcomes? We had no a priori hypotheses regarding moderation by treatment modality (e.g., CBT, psychodynamic therapy, interpersonal therapy) due to the mixed literature in this area (Johnsen & Friborg, 2015; Michael et al., 2005; Weisz et al., 1995).

Finally, did study characteristics moderate the relationship between therapist experience and client outcomes? With many studies assigning more severe clients to



more experienced therapists, we hypothesized that randomization would moderate the relationship between therapist experience and client outcomes. Specifically, studies who randomized clients would find stronger positive associations between therapist experience and client outcomes, and studies without randomization would find equivalent outcomes across therapist experience groups.



CHAPTER TWO

METHOD

Search procedure

We conducted an exhaustive search for articles examining the relationship between therapist experience and internalizing client outcomes. We identified potential studies using the following search procedures. A search was conducted in *PsycINFO* and Web of Science. We used combinations of any of the following key words to identify relevant studies: "Therapist OR provider OR clinician OR counselor OR psychologist OR mental health professional OR psychiatrist," "paraprofessional OR layperson," "experience OR training," "client OR patient OR participant," "symptom OR outcome," "internalizing OR depression OR anxiety," "withdrawal OR worry OR sadness OR irritability OR nervousness OR fear OR neuroticism." Wildcard terms were used to allow for results to include all possible versions of a word (e.g., using depress* to include "depression," "depressive," and "depressed"). In addition, "NOT" statements were used to exclude inappropriate articles (e.g., "NOT speech therapist" when searching for "therapist"). We identified additional appropriate articles from past reviews and metaanalyses. The reference list of identified studies were searched to find additional relevant studies. To minimize publication bias, we also solicited for data from relevant unpublished studies via professional listservs including American Psychological Association Divisions 12, 17, 53, 54 and the Association for Behavioral and Cognitive Therapies Special Interest Groups including Anxiety, Child and Adolescent Anxiety, Child & Adolescent Depression, and Couples Research and Treatment. Finally, we contacted authors involved in seminal research in this area to access potential in-progress



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studies. All citations were exported and saved into an EndNote X8 database and analyzed for duplicate references.

Inclusion criteria for articles were: (1) written in English, (2) included mental health professionals (i.e., those people who have received specific training in providing psychotherapy to clients, e.g., social workers, psychologists, psychiatrists, marriage and family therapists), and (3) examined the impact of therapist experience specifically on client outcomes. Articles were excluded if: (1) the treatment group was not relevant for psychological services (e.g., college students seeking academic counseling) and (2) the treatment therapists were inappropriate (e.g., parents of clients). Studies that meet all other inclusion criteria but did not include necessary statistical information to compute effect sizes were not initially excluded, and study authors were contacted for this information. We included studies published in any year.

This search process initially identified 2248 articles. We removed 183 duplicates, and 2065 were included in the first screen. From the first screen, 1933 studies were removed for relevance. Studies were removed for several reasons, including focus on non-internalizing psychiatric disorders, focus on medical conditions, focus on therapeutic processes, no use of psychotherapy, and use of non-mental health therapists. We included 132 articles in a detailed screen of the entire manuscript.

To ensure consistent inclusion and exclusion of recovered studies, a graduate student and a trained undergraduate research assistant coded the remaining 132 articles as "included" or "excluded," as well as the specific reason that they were excluded (i.e., client, therapist, treatment, or design factors). To examine interrater reliability for categorical codes, kappas were calculated between the two students. Interrater reliability



was considered acceptable if it is greater than 0.70. Interrater reliability ranged from .80-.98. After reliability was met, the graduate student conducted random checks on the inclusion and exclusion of studies to combat drift. We excluded a further 110 studies from the sample, leaving 21 studies to review and code. For further information regarding our screening process, please see Figure 1.

Study coding

We coded included articles to calculate effect size, characterize their design, and identify moderators of interest. If an article contained multiple distinct samples or studies, each sample or study was coded as a separate "study." A study codebook was developed for this study (included in Supplemental Materials). Study screening and coding was conducted by three graduate student coders. Interrater reliability was established by randomly sampling 50% of the articles to be coded by all three authors. Any disagreements between coders were discussed by all three coders and brought to a supervising faculty member for a final decision, if needed. Reliability for nominal coding categories (e.g., treatment modality, definition of therapist experience) was calculated using Cohen's kappa coefficient. Reliability of continuous coding categories (e.g., client age, percentage of clients identifying as Hispanic/Latino) were calculated using intraclass correlation coefficients (ICC). Both forms of reliability were considered acceptable if they were greater than .70. Reliability ranged from .72 to .98 across codes. Once reliability was established, the remaining articles continued to be coded by pairs of coders to combat drift.

Each article was coded based on four general areas of interest. First, study level codes were used to characterize the overall study. Examples of study level codes included



whether the clients included in the study were diagnosed with anxiety, depression, or internalizing disorders more broadly, whether randomization of clients to therapist was conducted, and if all therapists received equal supervision. Second, group level codes characterized important variables in therapist experience groups (e.g., What was this group's general level of experience?). Measure level codes characterized each outcome measure on what domain it assessed, who completed the measure and what type of measure was used (e.g., rating scale, semi-structured interview). Finally, information needed to calculate effect sizes (see below) was recorded. The codebook is included in Supplemental Materials. After consensus was reached on all codes, effect size and moderator data were entered into Comprehensive Meta-Analysis Software®.

Power statement

In order to determine if the power of our statistical tests are sufficient to determine practical significance, we considered our overall effect size calculation to be powered if we have at least four studies included for each analysis of interest (Pigott, 2012).

Calculation of effect size

Using statistical information included from each appropriate study, or sub-sample within each study, an effect size was calculated initially using the Practical Meta-Analysis Effect Size Calculator, an online calculator associated with Lipsey and Wilson (2001) book, *Practical Meta-Analysis*. Effect sizes are a standardized way to demonstrate evidence of a result across different studies (Cooper, Hedges, & Valentine, 2009). Some included studies used between-group designs (i.e. mean differences in outcomes between



two or more experience groups) and others used within-group designs, so analyses involved both Cohen's d and Pearson's product moment coefficients. We converted effect sizes into the metric that aligned with the majority of studies. In our sample, the majority of studies used Cohen's d. Thus, we transformed all Pearson's product moment correlations into Cohen's d using the following formula:

$$\sqrt{\frac{4r^2}{1-r^2}}$$

In smaller sample sizes, variance estimates tend to be larger, causing the distribution of Cohen's d to become skewed. To correct for this, all effect sizes were adjusted using Hedge's g to attain an unbiased estimator to be used in analyses (Hedges & Olkin, 1985). After consensus on effect size calculations was reached, all effect sizes were entered into the Comprehensive Meta-Analysis Software® to check our calculations.

Addressing publication bias

One concern to conducting a valid meta-analysis is publication bias, or the decreased likelihood of studies that find negative or null effects to be published and/or widely disseminated (Sutton, 2009). Publication bias can affect the studies identified and included in a meta-analysis, therefore affecting conclusions drawn from overall effect sizes. We examined whether there was evidence of a publication bias in our meta-analysis using a Funnel plot. These plots are a scatterplot of the effect sizes found in the included studies relative to their individual standard error (Greenhouse & Inyengar, 2009). The presence of many studies with large standard error and large effect sizes in combination with few or no small studies with large standard error and small effect sizes



may indicate publication bias (Greenhouse & Inyengar, 2009). Interpreting funnel plot symmetry can be subjective (Sutton, 2009), so we also calculated Egger's linear regression test. Egger's regression test regresses the standard normal deviate of ES of each study from zero onto precision, where slope is the average ES, and where the intercept is expected to be zero. In Egger's regression test, a nonzero intercept indicates asymmetry in the funnel plot, or the possibility of publication bias. For significant models, we also calculated a fail-safe N, a calculation that estimates the number of studies needed for the p-value to become insignificant (Rosenberg, 2005). A Forest plot was also used to represent uncertainty in the estimate and the summary effect, and indicate the extent to which each study contributed to the overall result. It was also used to identify outliers. Funnel plots, Egger's test, fail-safe N, and Forest plots were conducted using the *metafor* package in R (Viechtbauer, 2010). In sub-group metaanalyses where there were less than 10 effect sizes, we did not create funnel plots or use Egger's Regression Test, as the power of the regression test can be too low to distinguish chance from true asymmetry (Higgins & Green, 2011).

Analysis

All analyses were run using the *metafor* package in R (Viechtbauer, 2010). To conduct a meta-analysis, one must first decide which model (i.e., fixed-effect, random-effect, or mixed-effect models) is appropriate to synthesize the data from all studies to calculate the mean effect, or our overall analysis (Hedges & Olkin, 1985). We decided a priori to use a random-effect model, allowing the true effect size to vary from study to study, due to the heterogeneity in methods, client sample, and treatment techniques included in this meta-analysis. In other words, we believed that the effect sizes across



these studies are similar enough to be synthesized, but did not believe that the true effect size is exactly the same in all studies, as we would in a fixed-effect model (Pigott, 2012).

We calculated the overall effect size of therapist experience on client outcome as a weighted mean, in which the weight associated with each study is the inverse of that study's variance. However, multiple measures of outcomes (e.g. global improvement, decrease in social anxiety severity) rated by multiple raters (e.g., therapist, client) per study were the norm in our sample. One potential way to address this is to allow each study to contribute multiple effect sizes to the calculation of the overall effect size. Unfortunately, doing so would assign more weight to studies with more outcome measurements (Borenstein, Hedges, Higgins, & Rothstein, 2009). This approach also treats each outcome from a study as independent from one another. This underestimates the error and overestimates the precision of the calculation, potentially leading to a biased estimate of this summary effect (Borenstein et al., 2009). The issue of dependency was first handled by choosing effect sizes from the total score if it existed. If no total score existed for a measure, we averaged effect sizes from subtest scores. Effect sizes were then grouped into subcategories of outcome measures. In our analyses, we created several aggregated outcome groups. First, we aggregated all outcome measures for each study so each study only had one overall outcome represented in one effect size. We aggregated all outcome measures using the MAd package in R, which averages all within-study effect sizes and variances, taking into account the correlations among the within-study outcome measures consistent with Borenstein, Hedges, Higgins, and Rothstein procedures (BHHR; Cooper et al., 2009). The default correlation between within-study effect sizes is .50 (Wampold et al., 1997). When we aggregated all outcome measures together, we kept



the default correlation. After examining the overall relationship between therapist experience and internalizing client outcome (aim 1), we conducted several sub-group meta-analyses to investigate how this relationship differed depending on definition of therapist experience with all outcomes aggregated for each study included (aim 2). To address aim 3 of this study, we returned to our original dataset, and aggregated outcomes according to three different measure characteristics. Outcomes were aggregated by measure domain (where outcomes measuring similar domains (e.g., anxiety) were averaged), by rater of outcome (where outcomes rated by the same person (e.g., selfreported) were averaged) or by type of measure (where outcomes using the same measure format (e.g., rating scale) were averaged). In this round of aggregation, we increased the correlation between within-study effect sizes to .70 to represent the increase in similarity between measures within each aggregating group.

For all analyses, we chose to use the Borenstein, Hedges, Higgins, and Rothstein procedures (BHHR; Cooper et al., 2009), as it is the univariate method found to be least biased and most precise in a large simulation study of such methods (Del Re, 2015). We chose this method due to its simplicity and feasibility as compared to multivariate methods, which require a full covariance matrix, and often lends limited increases in accuracy (Scammacca, Roberts, & Stuebing, 2014; Wei & Higgins, 2012).

To accomplish aim 4, we also conducted moderator analyses to search for sources of heterogeneity in our effect sizes. We examined our moderators using mixed effect models via the calculation of the Q-statistic. Somewhat similar to the random-effects model, mixed-effect models assume that there is some variation of effects within each moderator group. Our included studies were heterogeneous enough even when divided



into different moderator groups that a mixed-effect model was most appropriate to incorporate these between-study differences within each subgroup of studies. To confirm the use of a mixed-effect model, we calculated the Q-statistic, In the case of a large Qstatistic, we first estimated the between-study variance in effect within subgroups of our study using Restricted Maximum Likelihood Estimation (REML). A large Q-statistic suggests that effect sizes are not consistent, so moderator analyses may be indicated. The Q-statistic only tells us that we have different effect sizes in our population, but not what the magnitude of this dispersion is, and if the difference is due to true differences in the ES (Shadish & Haddock, 2009). Thus, we also examined the descriptive statistic I^2 , or the proportion of total variation in the estimates of treatment effects that is due to heterogeneity rather than chance (Shadish & Haddock, 2009). The following benchmarks are often used when interpreting I^2 : 25% (small heterogeneity), 50% (medium heterogeneity), and 75% (large heterogeneity; Higgins & Thompson, 2002). I^2 of 0% suggests that all of the heterogeneity in the model is due to sampling error. Even when we obtained an I^2 of less than 25% with a significant Q-statistic, we still examined potential moderators, as some researchers have cautioned against using I^2 as definitive proof of meaningful heterogeneity in effect sizes (Cooper et al., 2009). All of our moderators of interest were categorical, so we computed weighted means for each group (formula 1 in Appendix A), variances and standard errors of the group mean effect estimates (formula 2 in Appendix A), tested the null hypothesis that each group is equal to zero (formula 3 in Appendix A), and created confidence intervals around the weighted mean for each group (formula 4 in Appendix A). Of note, our meta-analysis was small, and thus the potential for committing a Type 1 error while conducting moderator analyses



is a concern (Pigott, 2012). Thus, moderators were chosen in advance based on theory and past studies. In addition, we did not examine moderators in smaller sub-group metaanalyses (e.g., k < 10), and did not examine moderators if there was not variability in moderator variables of interest.



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CHAPTER THREE

RESULTS

Systematic review

A full list of study characteristics is included in Table 1. Studies that included more than one active treatment arm have a single row in the table for each treatment arm (e.g., Bisbey, 1995). Included studies ranged in publication date from 1976 to 2015, and sample sizes ranged from 19 to 416 clients and from 4 to 52 therapists. All studies used reduction in symptoms or diagnostic remission as an outcome variable. Few examined functional outcomes (e.g., life satisfaction; six studies), therapeutic outcomes (e.g., satisfaction with treatment, one study), or service utilization/drop out (four studies). Of the 21 studies, only four collected measures after treatment completed in a follow-up period (Andersson, Carlbring, Furmark, & Group, 2012; Hahlweg, Fiegenbaum, Frank, Schroeder, & von Witzleben, 2001; Propst et al., 1994; Shelton & Madrazo-Peterson, 1978). Findings favored therapists with more experience in 10 comparisons, favored therapists with less experience in four comparisons, and did not significantly favor either group in 22 comparisons.

Final study sample for meta-analytic coding

From the 21 studies included in the systematic review, a further five studies were excluded in overall effect size calculations (Hahlweg et al., 2001; Lewis, 2011; Mason, Grey, & Veale, 2016; Norton, Little, & Wetterneck, 2014; Shelton & Madrazo-Peterson, 1978). In these studies, not enough information was given in order to calculate effect sizes. For further information on reasons for exclusion, please see Table 1. This left 16



studies included in final effect size calculations, two of which were unpublished dissertations (Bisbey, 1995; Lewis, 2011).

Of note, many of the included studies compared multiple therapist groups within the same study (Franklin et al., 2003; Nyman, Nafziger, & Smith, 2010; Propst et al., 1994) or examined the same group of therapists according to two different definitions of experience (Huppert et al., 2001; Norton et al., 2014; Podell et al., 2013), creating several comparisons of interest per study. For example, Propst et al. (1994) compared four therapist groups, psychiatrists, psychiatry residents, family medicine residents, and medical students. When all therapist groups were compared, six unique comparisons resulted from one study (see Table 1). For parsimony, we will use the term "study" or k to refer to unique comparisons, even though they may have been included in the same article. From this definition, this meta-analysis contained 31 studies from 16 unique articles. Study analyses yielded a total of 164 effect sizes, representing 1,849 clients and 285 therapists. Five studies from three articles focused on youth clients; the rest of the studies used adult clients only. The client sample was primary female (63.5%) and Caucasian (87.52%). Studies most often used CBT or CBT variants as treatment (k=17), treated anxious clients (k=16), included clients with comorbid diagnoses in the sample (k=16), and used categorical definitions of therapist experience (k=26). Most studies (k=18) relied on multiple types of measures, such as rating scales, behavioral measures, and semi-structured/structured interviews, to examine client outcomes. Similarly, fifteen studies used multiple raters of outcome, with the nine of the remaining studies relying solely on self-rated measures, and seven relying completely on independent evaluator rated measures. Studies were evenly split between those that randomized clients to



therapists (k=11) and those who did not (k=13). This was also the case with the level of supervision provided to study therapists, where 14 studies provided equal amounts of supervision to all therapists, and 15 provided more supervision to less experienced therapists.

Relationship between moderator variables

We examined the relationship between moderator variables in order to better understand our results, and identify any instances of confounding moderators (Pigott, 2012). Comparisons between categorical moderator variables were conducted using Fisher's exact test for count data, as many of the number of comparison in each cell was too low, thus violating chi square assumptions (Agresti, 2002). A comparison between each categorical moderator and client mean age, our only continuous moderator variable, was examined via multiple linear regression. Results from these comparisons can be found in Table 2. From an examination of Table 2, several important relationships between moderator variables emerged. The majority of differential relationships between moderators occurred between studies that treated clients with and without anxiety disorders. Most studies treating clients with anxiety disorders did not randomize clients to therapists (k=10 versus k=5), whereas studies treating clients with depression and clients with mixed internalizing disorders were more likely to randomize clients (k=8 versus k=3). Studies treating clients with anxiety disorders were also more likely to provide equal supervision for all therapists, use CBT over other treatment modalities, and treat youth than studies treating depression or mixed internalizing diagnoses.



Examination of the relationship between experience and the average effect size across all comparison measures

Publication bias

The scatter plot of 31 Hedge's gs against standard error appeared relatively symmetrical and resembled a funnel shape (see Figure 2), suggesting publication bias was unlikely. Egger's regression test was found to be nonsignificant for the model (z=.42, p=.68), also suggesting that publication bias is unlikely. Of note, one Hedge's g from the Traumatic Incident Reduction arm of Bisbey et al. (1995) was an outlier, representing a Hedge's g of -1.50. However, this study had a very small number of clients (N=19) and therapists (N=4), thus contributed little to the overall effect size when corrected using Hedge's G (see Figure 3 for further information). Effect sizes from this study were retained in the model, and all subsequent models, where it was also an outlier. We obtained a significant finding in the random effect model. Thus, we calculated Rosenthal's Fail Safe N to determine the number of unpublished/unidentified studies that would have be found to make our results insignificant. This test returned a value of 23 studies.

Overall estimate of effect size

When all measures were averaged within each study, therapist experience was found to be significantly related to internalizing client outcomes (Hedge's g=.08, p=.03), suggesting that more therapist experience leads to better client outcomes. However, this effect size is very small, so caution is warranted, as the relationship may not be clinically meaningful. A significant Q-statistic was obtained (Q(30)=49.63, p=.01), but I^2 was very



small (4.57%). Moderator analyses were conducted due to the significant Q-statistic, see Table 3 for further information regarding this model.

Moderators of effect size

Table 4 shows results from the moderator analyses of the aggregated outcomes model. No variables examined significantly moderated the relationship between therapist experience and client outcomes.

Examination of the relationship between experience and average effect sizes within therapist experience definition

We ran four different models, each representing one definition of therapist experience. These included professional versus paraprofessional, general clinical experience (e.g., years conducting therapy), degree/schooling level, and experience with a specific treatment. Experience with a specific client population and professional versus trainee were only represented in one study each, so no analyses were conducted. *Publication bias*

Funnel plots and Egger's regression tests for these sub-group meta-analyses were not conducted due to a small number of studies. Forest plots for these sub-group metaanalyses are included in Figures 4-7.

Overall estimate of effect size

Results of random effect models for the four therapist experience definition categories are included in Table 3. No other experience definition models showed a relationship between therapist experience and client outcome. No moderator analyses were conducted, despite a significant Q-statistic obtained in the experience with specific



treatment model ($Q_{within}(7)=22.11$, p=.002), due to the small number of studies and homogeneity of the moderator variables within these studies.

Examination of the relationship between experience and the average effect sizes within measure domains

We ran seven different models, each representing one domain of measures. These included measures focused on anxious symptoms, depressive symptoms, general internalizing symptoms, functioning, satisfaction with treatment, other measures (e.g., number of sessions, relapse rate), and both internalizing and externalizing symptoms. *Publication bias*

From a visual inspection of the funnel plots, depressive symptoms and functioning domains appeared to be asymmetrical, suggesting possible publication bias, whereas anxious symptom funnel plots appeared relatively symmetrical (see Figures 8-10). To follow up on models whose funnel plots appeared to asymmetrical, Egger's regression test was used. The Egger's regression tests for functioning measures was significant (k=17, z=2.11, p=.03), suggesting possible publication bias. Egger's regression tests for the depressive symptom domain was nonsignificant. Forest plots for all sub-group meta-analyses are included in Figures 11-17.

Overall estimate of effect size

Results of random effect models for all seven outcome domains are included in Table 3. The relationship between therapist experience and client outcome was significant when measured via "other" measure domains (k=4, Hedge's g=.31, p=.03). The Rosenthal's Fail Safe N returned a value of 1 study. No other outcome domain models showed significant relationships between therapist experience and client outcome.


A significant Q-statistic was obtained in the anxiety symptoms outcome domain $(Q_{\text{within}}(18)=50.26, p<0.001)$, as well as a large I^2 value (76.79%), so moderator analyses were conducted.

Moderators of effect size

We examined three moderators, client age, inclusion of comorbid disorders, and supervision, to explain heterogeneity within the anxiety symptom outcome domain model. None of the variables examined were significant moderators. Further information regarding these analyses can be found in Table 5.

Examination of the relationship between experience and the average effect sizes within rater

We conducted four different random effect models, each representing one rater of outcome. These included self-rated, independent evaluator rated, caregiver rated, and other rated (e.g., chart review) outcomes.

Publication bias

We examined funnel plots for self and independent evaluator rated models only, as caregiver and other rated models included only two studies each. From visual inspection of the funnel plots, self-rated outcomes appeared to be asymmetrical, where comparisons with high standard error appeared more likely to have positive findings than neutral or negative findings. The funnel plot for independent evaluator rated outcomes appeared relatively symmetrical (Figures 18-19). Neither of the Egger's regression tests for these models were significant (p>.25), suggesting publication bias is unlikely. Forest plots for self-rated and independent evaluator rated outcomes are included in Figures 20-



Overall estimate of effect size

We included the results of the random effect model for outcomes aggregated by rater in Table 3. The relationship between therapist experience and outcome was significant when measures via self-rated outcomes (Hedge's g=.12, p=.003), suggesting that when outcomes were rated by the clients themselves, therapists with more experience attained better outcomes than therapists with less experience. The Rosenthal's Fail Safe N returned a value of 12 studies. No other model showed a significant relationship between therapist experience and outcomes. We obtained a significant Q-statistic in the self-rated ($Q_{within}(22)=39.02$, p=.01)) and independent evaluator rated models ($Q_{within}(20)=44.83$, p=.001)). In the self-rated outcome model, we obtained a very small I^2 value (0.02%), while in the independent evaluator rated outcome model, we obtained a medium to large I^2 value (58.86%)

Moderators of effect size

We examined four and five moderators to explain heterogeneity within the selfrated and independent rated outcome models, respectively (Tables 6-7). None of the moderators were significant.

Examination of the relationship between experience and the average effect sizes within measure types

We conducted three random effect models, each representing a type of measure. These included rating scales, semi-structured/structured interviews, and behavioral tasks/measures.

Publication bias



We examined funnel plots for rating scale and semi-structured/structured models only, as behavioral tasks/measures models included only two comparisons. From visual inspection of the funnel plots, rating scale outcomes appeared to be asymmetrical, where comparisons with high standard error appeared more likely to have positive findings than neutral or negative findings (Figure 22). The funnel plot for independent evaluator rated outcomes appeared relatively symmetrical, though several comparisons fell outside of the funnel plot (Figure 23). Neither of the Egger's regression tests for these models were significant (p>.40), suggesting publication bias is unlikely. Forest plots for the rating scale and semi-structured/structured models are included in Figures 24-25.

Overall estimate of effect size

We included the results of the random effect model for outcomes aggregated by type of measure in Table 3. None of the models showed significant relationships between therapist experience and outcomes. We obtained a significant Q-statistic in the rating scale ($Q_{within}(26)=44.09, p=.01$)) and semi-structured/structured interview models ($Q_{within}(19)=55.27, p<.001$)). In the rating scale outcome model, we obtained a very small l^2 value (1.56%), while in the semi-structured/structured interview outcome model, we obtained a large l^2 value (77.07%).

Moderators of effect size

We examined four and six moderators to explain heterogeneity within the rating scale and semi-structured/structured interview outcome models, respectively (Tables 8-9). None of the moderators examined were significant.



CHAPTER FOUR

DISCUSSION

This meta-analysis sought to better understand the relationship between therapist experience and internalizing client outcomes. As hypothesized, there was a significant positive relationship between therapist experience and internalizing client outcome when all outcomes were aggregated. This suggests therapists with more experience attain better outcomes with internalizing clients than less experienced therapists. Still, this relationship represented a very small effect size (Hedge's g=.079), calling into question the clinical importance of this finding. In addition, Rosenthal's Fail Safe N was relatively low (n=23), suggesting that this finding could easily become nonsignificant with the addition of unpublished studies. None of the hypothesized variables moderated the relationship between therapist experience and internalizing client outcomes when all outcomes were aggregated.

After conducting sub-group analyses focused on the relationship between experience and outcome within different therapist experience definitions and outcome measure characteristics, the positive relationship between therapist experience and client internalizing outcomes emerged in "other measure" domains and self-reported outcomes. Findings regarding the "other" measure domains were consistent with previous findings by Stein and Lambert (1995). Outcome measures coded under this category included client drop out from treatment (Bright et al., 1999; Thompson, Gallagher, Nies, & Epstein, 1983), total number of sessions to reach completion (Howard, 1999), and relapse rates (Howard, 1999). In some of these studies, clients of therapists with more experience



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dropped out less and took less time to complete treatment (Bright et al., 1999; Howard, 1999). However, the number of comparisons included in this sub-group meta-analysis was low (k=4) and Rosenthal's Fail Safe N was one study, so caution is definitely indicated when interpreting these results. The relationship between therapist experience and self-rated outcomes was contrary to our hypothesis, and previous findings by Stein and Lambert (1995) where a relationship between therapist experience and outcomes was only found when researchers used independent evaluators rather than client self-report. There are several potential explanations or this. First, clients with internalizing disorders in particular may be more accurate reporters of outcome as they live with these internalized symptoms daily, some of which may not present in a relatively short interview with an independent evaluator. Clients of experienced therapists might have known that their therapist was highly experienced (e.g., if the therapist were the principal investigator of the study), thus went into treatment expecting better results and rated themselves as improving more. Finally, independent evaluators may have been more conservative in their ratings of improvement than clients.

Limitations of the current study and therapist experience literature

Despite over half of our studies comprising of new data since previous metaanalyses were conducted, we found limited support for increased therapist experience leading to better internalizing client outcomes. Importantly, methodological concerns identified in previous meta-analyses were still present, even in newer studies. Over half of the studies did not randomize clients to therapists, a vital step in truly determining whether therapist experience matters. In the studies that did not randomize clients to therapists, more experienced therapist often received more complex clients, possibly



obscuring any additional improvements in outcome experience may provide. Conversely, clients may not have been blinded to therapist experience level, potentially providing an unfair advantage to experienced therapists. Several studies containing small samples of clients (<50 per group) and/or small samples of therapists (<5 therapists per group) were also included in this meta-analysis (Bisbey, 1995; Propst et al., 1994; Russell & Wise, 1976). These studies also did not conduct a priori power analyses, and thus were potentially underpowered to detect meaningful differences between therapist experience levels. Studies rarely examined client outcomes beyond discharge from treatment, leaving unknown the possibility that the maintenance of treatment gains may differ by therapist experience level.

Beyond design limitations of the included studies, we could not investigate many moderators of interest due to limited information provided. More than half of the studies did not provide basic race/ethnicity information for the clients and therapists included in the sample. Of the remaining studies, less than half identified clients and therapists as anything but "Caucasian" or "Other." Our sample of studies also lacked heterogeneity in terms of client age, so examining the differential effect of therapist experience on internalizing client outcomes between children and adolescents, as identified in Weisz et al. (1995), was not possible. Other variables were initially of interest but could not be coded due to limited reporting or lack of heterogeneity in the included studies, including treatment setting (e.g., college counseling center, outpatient medical center), treatment delivery (e.g., individual versus group treatment), whether treatment was manualized, client recruitment procedures, and therapist caseload.



Operationalization of therapist experience remained inconsistent, even within definitions that were purportedly the same, potentially leading to uninterpretable results. In many of the early studies of therapist experience, therapists were often classified as either "professionals," meaning that they had attained some level of specialized training in mental health, whether that be a Master's or Doctoral degree, or "paraprofessionals," those who had no formalizing training in mental health past a bachelor's degree (e.g., Bright et al., 1999; Russell & Wise, 1976). However, there was inconsistent categorization of these two groups across studies, where some therapists considered paraprofessionals in one study would likely be considered professionals in another. Our choice to treat these studies as equivalent may have masked important differences between groups.

Finally, we obtained significant Egger's regression test values for the functioning measures sub-group meta-analyses raising concerns of publication bias. Despite efforts to combat publication bias, we only identified three unpublished studies, all dissertations (Bisbey, 1995; Lewis, 2011; Podell et al., 2013), one of which was not included in our final sample (Lewis, 2011). Thus, publication bias is certainly possible. In addition, although Egger's regression test is more powerful than nonparametric tests such as rank correlation tests, it can be underpowered to detect publication bias in a smaller sub-group meta-analysis like this one (Sutton, 2009). It is also important to note that Egger's regression test does not specifically test for publication bias; it tests for funnel plot asymmetry, which may be due to poor methodology in included studies or small sample sizes (Higgins & Green, 2011) so caution is indicated when interpreting these results as evidence of publication bias.



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Implications and future directions

Although this meta-analysis heeded the advice of previous meta-analysts and researchers, the relationship between therapist experience and internalizing client outcomes specifically appears to be modest at best. Thus, the current literature suggests it would be appropriate to consider increasing the role of lay therapists in treating clients with internalizing disorders. Several studies of task-shifting mental health services from professionals to laypeople in low and middle income countries with depressed and traumatized populations have found promising outcomes (Chibanda et al., 2011; Murray et al., 2013; Petersen, Bhana, Baillie, & Consortium, 2012; Petersen, Hancock, Bhana, & Govender, 2014). However, task-shifting may be a natural fit in these settings due to the lack of essentially any mental health workers, limiting consumer options. Extension of this work to these and other internalizing populations in higher income countries are needed to determine the feasibility, acceptability, and effectiveness of lay therapists in mental health systems where qualified mental health workers are present.

Work to address the methodological concerns in this literature is clearly needed. Although comparisons between therapists at different levels of experience is valuable, there are several confounding factors that can make the relationship difficult to examine. Within all levels of training and experience, some therapists still remain more effective than others (Nissen-Lie et al., 2016). While the cause of these differences is still debated (see Blow, Sprenkle, & Davis, 2007; Kazdin, 2005; Lambert, 2005), several examinations of whether the outcomes achieved by specific therapists improve as those therapists gain experience have been conducted (e.g., Goldberg et al., 2016; Leon, Martinovich, Lutz, & Lyons, 2005; Owen, Wampold, Kopta, Rousmaniere, & Miller,



2016). Initial findings are promising, suggesting that as therapists gain more experience treating clients, they attain better client outcomes and become more efficient. Future work that examines this question using this methodology within internalizing client populations would be invaluable to determine appropriate strategies to get more clients treatment, and inform training methods within Masters and Doctoral programs in psychology, social work, and allied mental health fields. As more studies emerge in this area, meta-analysis might also be an appropriate method to synthesize these findings, and determine whether this methodology provides more evidence for the role of experience on client outcomes.

In addition to the use of longitudinal designs within the same therapist, more studies using experimental designs (i.e., randomizing clients to therapists), treating youth, treating diverse populations, and using newer treatment methodologies (e.g., mindfulness-based practices) are needed to understand the nuanced relationship between therapist experience and internalizing client outcomes. Nonetheless, internalizing clients are not the only client population at risk of never receiving treatment due to a lack of available qualified therapists. Meta-analyses examining the relationship between therapist experience and client outcomes in other subpopulations such as substance abuse, marital difficulties, and personality disorders might provide differing evidence for task shifting as a viable solution for this shortage.

Conclusion

Any definitive verdict regarding the role of therapist experience and internalizing client outcomes is difficult due to the small number of high-quality studies examining this question, pervasive methodological issues, and limited moderator variables of



interest, but there currently remains very little data to support the case that more experienced clinicians gain better client outcomes. Despite limitations, the present study included newer, more methodologically sound studies, and is timely for implementation and service provision concerns. Renewed research in this basic area of psychotherapy research using longitudinal within-therapist designs is necessary to address many concerns in the literature, and to best serve the millions of Americans in need of mental health services yearly.



FIGURES



Figure 1. Article screening, Numbers add up to more than 104 because articles could meet exclusion for several factors.





Figure 2. Funnel plot of all aggregated outcomes.





Figure 3. Forest plot of all aggregated outcomes. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, TIR=Traumatic Incidence Reduction, DTE=Direct Therapeutic Exposure, HE=High Experience, ME=Medium Experience, LE=Less Experience, Prof=Professional, PreDoc=Predoctoral Intern, Prac=Practicum Student, Num Anx Client=Number of Anxious Clients, Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident, CCR= Cue-Controlled Relaxation, SD=Systematic Desensitization.





Figure 4. Forest plot of professional versus paraprofessional experience definitions. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, CCR= Cue-Controlled Relaxation, SD=Systematic Desensitization.





Figure 5. Forest plot of general clinical experience definitions.





Figure 6. Forest plot of degree/schooling level definitions. Prof=Professional, PreDoc=Predoctoral Intern, Prac=Practicum Student, Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident.





Figure 7. Forest plot of experience with a specific treatment definitions. TIR=Traumatic Incidence Reduction, DTE=Direct Therapeutic Exposure, HE=High Experience, ME=Medium Experience, LE=Less Experience





Figure 8. Funnel plot of aggregated anxiety measures.





Figure 9. Funnel plot of aggregated depression measures.





Figure 10. Funnel plot of aggregated functioning measures.





Figure 11. Forest plot of aggregated anxiety measures. CBT=Cognitive Behavioral Therapy, TIR=Traumatic Incidence Reduction, DTE=Direct Therapeutic Exposure, HE=High Experience, ME=Medium Experience, LE=Less Experience, Prof=Professional, PreDoc=Predoctoral Intern, Prac=Practicum Student, Num Anx Client=Number of Anxious Clients, CCR= Cue-Controlled Relaxation, SD=Systematic Desensitization.





Figure 12. Forest plot of aggregated depression measures. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, HE=High Experience, ME=Medium Experience, LE=Less Experience, Prof=Professional, PreDoc=Predoctoral Intern, Prac=Practicum Student.





Figure 13. Forest plot of aggregated internalizing measures. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, PreDoc=Predoctoral Intern, Prac=Practicum Student, Num Anx Client=Number of Anxious Clients.





Figure 14. Forest plot of aggregated functioning measures. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, Prof=Professional, PreDoc=Predoctoral Intern, Prac=Practicum Student, Num Anx Client=Number of Anxious Clients, Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident.





Figure 15. Forest plot of aggregated satisfaction measures. Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident.





Figure 16. Forest plot of aggregated other measures. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group.





Figure 17. Forest plot of aggregated internalizing and externalizing measures. Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident.





Figure 18. Funnel plot of aggregated self-rated measures.





Figure 19. Funnel plot of aggregated independent evaluator rated measures.





Figure 20. Forest plot of aggregated self-rated measures. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, TIR=Traumatic Incidence Reduction, DTE=Direct Therapeutic Exposure, HE=High Experience, ME=Medium Experience, LE=Less Experience, Prof=Professional, PreDoc=Predoctoral Intern, Prac=Practicum Student, Num Anx Client=Number of Anxious Clients, Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident, CCR= Cue-Controlled Relaxation, SD=Systematic Desensitization.





Figure 21. Forest plot of aggregated independent evaluator rated measures. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, TIR=Traumatic Incidence Reduction, DTE=Direct Therapeutic Exposure, HE=High Experience, ME=Medium Experience, LE=Less Experience, Num Anx Client=Number of Anxious Clients, Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident.





Figure 22. Funnel plot of aggregated rating scales.





Figure 23. Funnel plot of aggregated semi-structured/structured interviews.





Figure 24. Forest plot of aggregated rating scales. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, TIR=Traumatic Incidence Reduction, DTE=Direct Therapeutic Exposure, HE=High Experience, ME=Medium Experience, LE=Less Experience, Prof=Professional, PreDoc=Predoctoral Intern, Prac=Practicum Student, Num Anx Client=Number of Anxious Clients, Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident, CCR= Cue-Controlled Relaxation, SD=Systematic Desensitization.





Figure 25. Forest plot of semi-structured/structured interviews. CBT=Cognitive Behavioral Therapy, MSG=Mutual Support Group, HE=High Experience, ME=Medium Experience, LE=Less Experience, Num Anx Client=Number of Anxious Clients, Psych=Psychiatrist, Psych Res=Psychiatry Resident, Family Res=Family Practice Resident.



	Effect Size*	.095	.314	.143	197	- 1.519	343
	Information used to calculate effect size	Change in M/SD over time	F test for difference in change	Change in M/SD over time; M/SD at post	Change in M/SD over time; M/SD at post	Change in M/SD over time	Change in M/SD over time
	Number of Effect Sizes Contributed	16	7	Ś	Ś	4	4
	Time points	•Post •1 year follow- up	Post	Post	Post	Post	Post
	Outcome Measures	•Symptoms •Functioning	•Symptoms	•Symptoms •Mechanisms of change	•Symptoms •Mechanisms of change	• Symptoms	•Symptoms
	Treatment	Internet- delivered CBT	Combined MSG and CBT groups	CBT	MSG	TIR	DTE
	Client Disorder	Social Anxiety Disorder	Major Depression, Dysthymia, or Depression NOS	Major Depression, Dysthymia, or Depression NOS	Major Depression, Dysthymia, or Depression NOS	Posttraumatic Stress Disorder	Posttraumatic Stress Disorder
	Client Age Group	Adult	Adult	Adult	Adult	Adult	Adult
	# Clients (# Therapists)	102(13)	98 (14) [¥]	31(14) [¥]	36(14)*	19(4) [¥]	19(4) [*]
	Experience definition category	Professional versus Traince	Professional versus Paraprofessional	Professional vs Paraprofessional	Professional vs Paraprofessional	Experience with specific treatment	Experience with specific treatment
natic review	Subgroup used in analyses	Licensed psychologists versus advanced student trainces	Professionals (Master's level or higher) versus paraprofessionals	Professionals (Master's level or higher) versus paraprofessionals	Professionals (Master's level or higher) versus paraprofessionals	Therapists with more or less experience with TIR	Therapists with more or less experience with TIR
f systen	Year	2012	2003	1999	1999	1995	1995
Table 1 Results of	Authors	Andersson, Calbring, Furmark, & SOFIE Research Group	Baker & Neimeyer ¹	Bright, Baker, & Neimeyer (CBT arm) [†]	Bright, Baker, & Neimeyer (MSG arm) [†]	Bisbey (TIR arm)	Bisbey (DTE arm)

TABLES

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.404	.376	135	Paper reported no significant effects Original dataset also misplaced. Article excluded.	.320	.232	016.	Could not calculate effect sizes from available data. Excluded from the study	No analyses presented with main effect of therapist experience on outcome. Excluded from study	.176	Only provided slopes and intercept	scores. Not able to calculate effect sizes from information. Excluded from study.
	Change in M/SD over time		ANOVAs	Post M/SD, 2x2 events, 2x2 rate	Correlation	coefficient	Latent growth curve modeling	F tests	F test for difference in change		ANCOVA Regression
7	5	2	0	6	6	6	0	0	-		0
	Post		Post I year follow-up	Post		Post	•5 sessions into treatment •Post	Post	Post		Post
	• Symptoms		• Symptoms	 Service utilization Diagnostic remission 	•Symptoms •Responder	status	• Symptoms	 Symptoms Reliable change Clinically significant change Service utilization 	•Symptoms		•Symptoms •Overall improvement •Drop out
	Exposure and Response Prevention		High-Density Exposure	CBT		CBI	CBT or 3 ¹⁴ wave CBT variants	CBT	Multiple treatment modalities		CBT
	Obsessive- Compulsive Disorder		Agoraphobia	Anxiety disorders	Panic	Disorder	Internalizing Disorders	Anxiety disorders	Depression		Anxiety Disorders
	Adult		Adult	Adult		Adult	Adult	Adult	Adult		Adult
	86(30)		416(52)	165(47)		183(14)	222(33)	196(34)	129(4)		319(33)
	Experience with specific treatment		Experience with specific treatment	Experience with specific treatment	Experience with specific treatment	General clinical experience	General clinical experience	Professional versus traince	General clinical experience	General clinical experience	Experience with specific treatment
High experience versus Medium experience	High experience versus Low experience	Medium experience versus Low experience	Experienced versus medium experience Experienced versus novice Medium experience versus novice	Specialist versus nonspecialists	Years conducting CBT	Years conducting general psychotherapy	Months conducting therapy	Qualified versus trainees	Years conducting general psychotherapy	Years of graduate level training in clinical psychology	Number of previously led transdiagnostic CBT groups
	2003		2001	1999		2001	2011	2015	1979		2014
	Franklın, Abramowitz, Furr, Kalsy, & Rioos	200	Hahlweg, Fiegenbaum, Frank, Schroeder, & von Witzleben	Howard	Huppert, Bufka, Barlow.	Gorman, Shear, & Woods	Lewis	Mason, Grey, & Veale	McLean & Hakstian		Norton, Little, & Wetterneck

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.149	.152	.003	095	600.	010	.092	.239	.094	.102	023	133	420	453	Did not provide enough information to calculate effect size. Excluded from study.
	Change in M/SD over time	I	Chi square	Correlation	coefficient		I	Change in	M/SD over time; M/SD at post	I	I	Change in M/SD over time	Change in M/SD over time	Means only
2	S	S	7	9	9	9	9	9	9	6	9	9	9	0
	Post		Post	Post				Pool	•Follow- up			Post	Post	•Post •5 month follow-up
	•Symptoms		•Symptoms •Improvement	• Symptoms	•			• Cumutome	•Functioning			•Symptoms	 Symptoms 	•Symptoms •Grade point average
	Eclectic		CBT	CBT					Psychodynamic			Systematic Desensitization	Cue-Controlled Relaxation	Systematic Desensitization
	Internalizing Disorders		Obsessive- Compulsive Disorder	Anxiety	Disorders				Internalizing Disorders			Speech Anxiety	Speech Anxiety	Test Anxiety
	Adult		Youth	Youth					Adult			Adult	Adult	Adult
	264(32)		42(Unknown)	279(38)					42(Unknown)			35(6) [¥]	35(6) [¥]	30(6)
	Degree/Schooling levels		Experience with specific treatment	Experience with client population	General clinical experience			Dormo (Sohoo line	levels			Professional versus paraprofessional	Professional versus paraprofessional	Professional versus paraprofessional
Professional versus Pre- doctoral intern	Professional versus Practicum student	Pre-doctoral intern versus Practicum student	Experienced CBT therapists versus trainces	Number of anxious clients seen	Years conducting therapy	Psychiatrist versus Psychiatry Resident	Psychiatrist versus Family Medicine Resident	Psychiatrist versus Medical Student	Psychiatry Resident versus Family Medicine Resident	Psychiatry Resident versus Medical Student	Family Medicine Resident versus Medical Student	Experienced versus paraprofessionals	Experienced versus paraprofessionals	Professional versus Paraprofesional
	2010		2002	2010					1994			1976	1976	1978
	Nyman, Nafziger, & Smith		Piacentini. Bergman, Jacobs, McCracken, & Kretchman	Podell					Propst, Paris, & Rosberger			Russell & Wise (Systematic Desensitization arm)	Russell & Wise (Cue-Controlled Relaxation arm)	Shelton & Madrazo- Peterson

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.559	00.	.452	.220
Relative Risk Ratio	Relative Risk Ratio	F test for difference in change, chi square, means and t tests	Correlation coefficients
-	-	20	-1
Post	Post	Post	Post
•Diagnostic remission	 Diagnostic remission 	•Symptoms •Life satisfaction •Client Satisfaction with treatment	•Symptoms
Brief CBT	Full CBT	Behavior therapy	Cognitive- Behavioral Analysis System of Psychotherapy
Anxiety disorders	Anxiety disorders	Depression	Depression
Youth	Youth	Adult (Elderly)	Adult
61(19)*	64(19) [*]	56(16)	173(48)
Professional versus paraprofessional	Professional versus paraprofessional	Professional versus paraprofessional	General clinical experience
Some clinical experience versus Novices	Some clinical experience versus Novices	Professional versus paraprofessional	Y ears conducting therapy
2013	2013	1983	2004
Thirlwall, Cooper, Cooper, Voysey, Willets, & Creswell (Brief CBT arm)	Thirlwall, Cooper, Karalus, Voysey, Willets, & Creswell (Full CBT arm)	Thompson, Gallagher, Nies, & Epstein	Vosciano et al.

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⁴Same group of therapists delivered both arms of treatment. Number of therapists counted In the meta-analysis portion of this study, multilevel modeling was used to better account Incident Reduction, DTE=Direct Therapeutic Exposure, EX/RP=Exposure and Response *All effect sizes reported in Hedge's g. All effect sizes that were originally calculated as Note. CBT=cognitive behavioral therapy, MSG=Mutual support group, TIR=Traumatic sizes represent an average of all outcome measures for each subgroup used in the study. Fisher's z or Odds Ratio were converted to Hedge's g. Positive effect sizes represent a positive relationship between higher therapist experience and client outcomes. Effect Prevention, CBSAP=Cognitive-Behavioral Analysis System of Psychotherapy Data in both studies are from the same randomized control trial. for dependency between outcome measures in the same study. once towards total sample size.

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Relationship between mov	derator variab	les								
	Clients	Equal supervision of	No randomization of clients versus	CBT versus	Comorbidity allowed versus	Adult	Multiple types of measurement	Multiple raters of	Multiple domains of	Client mean
	anxiety	therapists	Randomization of	treatment	Not allowed	Youth	versus Single	outcome	measurement	2 az
	disorders	versus more	clients			clients	type of	versus	versus	
	versus	supervision					measurement	Single	Internalizing	
	clients	for less						rater of	domain of	
	without	experienced						outcome	measurement	
	anxiety disorders	therapists								
Clients with anxiety	a top tog to	4.70^{4}	7.96*	34.05**	.53	*0	.51	.24†	8.10*	-7.78
disorders versus										
clients without										
anxiety disorders										
Equal supervision of theranists versus	4.70^{4}		7.18^{*}	.41	.67	.19	.51	1.48	6.36*	2.77
more supervision for										
less experienced										
No randomization of	7.96*	7.18^{*}		.12*	.61	1.21	.61	.34	12.92*	-6.99
clients versus Randomization of										
clients										
CBT versus non- CBT treatment	34.05**	.41	.12*		4.25	8	.25	.10 ⁴	9.91 [‡]	-5.42
Comorbidity allowed	.53	.67	.61	4.25		.22	16.91**	5.66*	.54	-1.66
versus Not allowed Adult versus Youth	*0	.19	1.21	8	.22		.91	1.48	1.28	26.60**
clients										
Multiple types of	.51	.51	.61	.25	16.91**	.91		35.47**	.33	.51
Single type of										
measurement Multiple raters of	.24‡	1.48	.34	.10 [‡]	5.66*	1.48	35.47**		.12*	5.01
outcome versus Single mean of										
outcome										
Multiple domains of	8.10^{*}	6.36*	12.92*	9.91^{4}	.54	1.28	.33	.12*		-5.73
Internalizing domain										
of measurement Client mean age	-7.78	2.77	-6.99	-5.42	-1.66	26.60**	.51	5.01	-5.73	

Table 2 <u>Relationship be</u>t

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Table 3 Random effects models

Model	k	Hedge's g	95%	6 CI	\mathbf{Q}_{within}	\mathbf{I}^2
			Lower	Upper		
All outcomes aggregated	31	.079*	.0095	.15	49.63*	4.57%
Therapist experience definitions						
Professional versus Paraprofessional	8	.091	15	.34	10.59	32.49%
General clinical experience	4	.13	06	.31	5.69	36.71%
Degree/Schooling Levels	9	.12'	0020	.25	9.54	0.01%
Experience with specific client population	1	.0095				
Experience with specific treatment	8	051	45	.35	22.11**	72.41%
Professional versus Trainee	1	.024				
Outcomes aggregated by domain						
Anxiety	19	.11	10	.32	50.26**	76.79%
Depression	15	.092	05	.20	14.12	3.10%
Internalizing Symptoms	8	.055	044	.15	4.73	0.00%
Functioning	17	.067	037	.17	17.48	9.82%
Satisfaction with treatment	7	.28 [†]	015	.58	5.34	0.00%
Other measure domains (e.g., number of sessions, relapse rate)	4	.31*	.020	.60	1.05	0.00%
Combination of internalizing and other symptom domains	7	.20	19	.58	7.77	20.11%
Outcomes aggregated by rater						
Self-rated	23	.12**	.042	.20	39.016*	0.02%
Independent evaluator rated	21	.13	035	.29	44.82**	58.86%
Caregiver rated	2	.0048	12	.12	0.061	0.00%
Other (e.g., chart review)	2	.12	32	.56	0.94	0.00%
Outcomes aggregated by type of measure						
Rating scales	27	.059	012	.13	44.09*	1.56%
Semi-structured/Structured interviews	20	.19 [†]	022	.40	55.27**	77.07%
Behavioral tasks/measures	2	.31	49	1.11	0.56	0.00%



Model	k	Hedge's g	95%	6 CI	Q _{moderators}
			Lower	Upper	
Treatment					
Intercept	27	.13	19	.44	.17
Cognitive Behavioral Therapy versus Supportive/Humanistic Therapy		06	41	.29	
Psychodynamic Therapy versus Supportive/Humanistic Therapy		014	45	.42	
Client age					
Intercept	31	.0087	094	.11	2.62
Adult versus youth clients		.11	023	.24	
Client diagnostic category					
Intercept	31	.12 [*]	0020	.25	5.21*
Anxiety versus internalizing		11	26	.041	
Depression versus internalizing		.082	12	.29	
Comorbidity					
Intercept	31	.09 [†]	0066	.19	.20
Comorbidity allowed versus not allowed		03	16	.10	
Supervision					
Intercept	29	.13**	.034	.23	3.55+
Equal supervision versus more supervision for less experienced therapists		13 ^t	26	.0052	
Randomization					
Intercept	24	.15 ⁺	0060	.31	1.16
No randomization of clients versus randomization of clients		10	28	.08	
Rater of outcomes					
Intercept	31	.13 ⁺	0048	.27	3.25
Self-rated versus multiple raters		15	36	.056	
Independent evaluator rated versus multiple raters		.063	19	.31	

Table 4

Moderator analyses for all outcome measures aggregated



Model	k	Hedge's g	95% CI		Q _{moderators}
			Lower	Upper	
Client age					
Intercept	19	.10	31	.51	.0013
.Adult versus youth clients		.0089	48	.49	
Comorbidity					
Intercept	19	029	30	.24	2.38
Comorbidity allowed versus comorbidity not allowed		.34	091	.76	
Supervision					
Intercept	18	.22	069	.50	2.02
Equal supervision versus more supervision for less experienced therapists		30	71	.11	

Table 5		
Moderator analy	vses for aggregated	l anxiety measures



Model	k	Hedge's g	95% CI		Qmoderators
			Lower	Upper	
Treatment					
Intercept	20	.11	32	.53	.041
Cognitive Behavioral Therapy versus Supportive/Humanistic Therapy		048	54	.45	
Psychodynamic Therapy versus Supportive/Humanistic Therapy		019	58	.54	
Client diagnostic category					
Intercept	23	.12	049	.29	1.68
Anxiety versus internalizing		093	33	.15	
Depression versus internalizing		.094	20	.38	
Comorbidity					
Intercept	23	.074	035	.18	1.62
Comorbidity allowed versus comorbidity not allowed		.10	056	.26	
Supervision					
Intercept	22	$.10^{t}$	014	.22	.027
Equal supervision versus more supervision for less experienced therapists		.013	15	.17	

Table 6Moderator analyses for aggregated self-rated measures



Model	k	Hedge's g	95%	6 CI	$\mathbf{Q}_{\mathbf{moderators}}$
			Lower	Upper	
Treatment					
Intercept	20	083	64	.48	.89
Cognitive Behavioral Therapy versus Supportive/Humanistic Therapy		.18	42	.78	
Psychodynamic Therapy versus Supportive/Humanistic Therapy		.31	37	1.02	
Client diagnostic category					
Intercept	21	.25	17	.67	1.28
Anxiety versus internalizing		085	57	.39	
Depression versus internalizing		30	88	.27	
Client age					
Intercept	21	.0001	27	.27	1.26
Adult clients versus youth clients		.19	14	.51	
Comorbidity					
Intercept	21	.28 [*]	024	.59	1.34
Comorbidity allowed versus comorbidity not allowed		21	57	.15	
Supervision					
Intercept	20	.20 [†]	024	.43	1.61
Equal supervision versus more supervision for less experienced therapists		20	52	.11	
Randomization					
Intercept	20	.16	074	.40	.098
No randomization of clients versus randomization of clients		056	41	.30	

Table 7Moderator analyses for aggregated independent evaluator rated measures



Model	k	Hedge's g	95% CI		Q _{moderators}
			Lower	Upper	
Treatment					
Intercept	24	.098	24	.43	.50
Cognitive Behavioral Therapy versus Supportive/Humanistic Therapy		11	48	.26	
Psychodynamic Therapy versus Supportive/Humanistic Therapy		015	47	.44	
Client diagnostic category					
Intercept	24	.12	027	.26	4.75 ^t
Anxiety versus internalizing		15	34	.037	
Depression versus internalizing		.089	17	.35	
Comorbidity					
Intercept	27	.071	042	.18	.084
Comorbidity allowed versus comorbidity not allowed		023	18	.13	
Supervision					
Intercept	26	.062	050	.17	.13
Equal supervision versus more supervision for less experienced therapists		028	18	.13	

Moderator analyses for aggregated rating scales Moderator analyses for semistructured/structured interviews

Note. ¹p<.1*p<.05, **p<0.01



Table 8

Model	k	Hedge's g	6 CI	Q _{moderators}	
			Lower	Upper	
Treatment					
Intercept	20	.087	57	.74	.16
Cognitive Behavioral Therapy versus Supportive/Humanistic Therapy		.10	61	.81	
Psychodynamic Therapy versus Supportive/Humanistic Therapy		.16	64	.97	
Client diagnostic category					
Intercept	20	.25	22	.72	.82
Anxiety versus internalizing		010	56	.56	
Depression versus internalizing		24	89	.41	
Client age					
Intercept	20	014	38	.35	1.65
Adult versus youth clients		.29	15	.73	
Comorbidity					
Intercept	20	.22	29	.73	.014
Comorbidity allowed versus comorbidity not allowed		035	60	.53	
Supervision					
Intercept	20	.34*	.058	.62	2.31
Equal supervision versus more supervision for less experienced therapists		31	70	.089	
Domain of measure					
Intercept	20	18	56	.21	6.20
Anxious symptoms versus multiple domains		.069	78	.91	
Depressive symptoms versus multiple domains		28	-1.15	.60	
Internalizing symptoms versus multiple domains		.60	25	1.44	
Functioning versus multiple domains		.36	19	.91	

ModelkHedge's g95% CI



APPENDIX A

Formulas for calculating categorical moderators using the Mixed-Effect Model

Formula 1: Weighted means for each group

$$T_{\bullet j}^{M} = \frac{\sum_{i=1}^{mj} w_{ij}^{M} T_{ij}}{\sum_{i=1}^{mj} w_{ij}^{M}}, i = 1, 2, ..., m_{j}$$

Formula 2: Variance and standard errors of the group mean effect estimates

$$v_{\bullet j}^{M} = \frac{1}{\sum_{i=1}^{mj} w_{ij}^{M}}, i = 1, 2, ..., m_{j}$$

Formula 3: Testing the null hypothesis

$$H_0: \theta_{\bullet j} = 0$$
$$Z = \frac{T_{\bullet j}^M}{\sqrt{v_{\bullet j}^M}}$$

Formula 4: Constructing confidence intervals around the weighted mean

$$T^{M}_{\bullet j} \pm z_{1-\alpha} v^{M}_{\bullet j}$$



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